

AUTOMATED ACCOUNT INFORMATION GUIDE

Access Automated Account Information

To access Automated Account Information



Call 800.290.1112

Account Suffix

The Automated Account Information (AAI) system will request your member number, access code, and account suffixes. To save time, write them below. AAI will also list your account suffixes for you – just press 9.

= Savings

= Checking

= Money Market

= IRA

= Certificate

= Other Savings

= Mastercard

= Auto Loan

= Mortgage

= HELOC

= Other Loan

1. Checking

1. Account balance
2. Recent activity
3. Transfer funds
4. Follow up specific check (get check# or multiple)
5. Info other checking account
9. More choices (withdrawal by check, YTD information)

2. Savings or Money Market

1. Account balance
2. Recent activity
3. Transfer funds
4. Withdrawal by check
5. YTD information
6. Info on other savings accounts

3. Transfer Funds

From (primary)

1. Checking
2. Savings
3. Loans
4. Credit Card

To (primary/cross account)

1. Checking
2. Savings
3. Loans
4. Credit Card

4. Credit Cards

1. Account balance
2. Recent activity
3. Make a payment
4. Cash advance
5. Info other credit card

5. Loans

1. Account balance
2. Recent payments
3. Make a payment
4. Line of credit advance
5. Payoff

9. More Choices

1. Retirements

1. Account balance
2. Recent activity
3. YTD information
4. Info other retirement accounts

2. Certificates

1. Account balance
2. Recent activity
3. YTD information
4. Info other retirement accounts